

**Flintshire Futures Quadrants and Portfolio of Projects  
May 2012**

<p style="text-align: center;"><b><u>CORPORATE CHANGE</u></b></p> <p><b>Ongoing Projects</b></p> <p><b>CUSTOMER ACCESS</b></p> <ul style="list-style-type: none"> <li>• Contact Centre</li> <li>• Face to Face Customer Contact</li> <li>• Channel Shift (incl. Methods of Payment)</li> <li>• Standards</li> <li>• Customer Engagement</li> </ul> <p><b>ASSETS</b></p> <ul style="list-style-type: none"> <li>• Property Rationalisation</li> <li>• Agile and Mobile Working</li> <li>• Facilities Management</li> </ul> <p><b>PROCUREMENT</b></p> <ul style="list-style-type: none"> <li>• e-Procurement</li> <li>• Procurement Excellence</li> <li>• Collaboration</li> </ul> <p><b>FINANCE</b></p> <ul style="list-style-type: none"> <li>• Funding Key Capital Priorities</li> <li>• Internal Processes</li> <li>• Stretching Existing Finance Programmes (including Fees &amp; Charges)</li> <li>• Developing a Value for Money approach</li> </ul> <p><b>WORKFORCE</b></p> <ul style="list-style-type: none"> <li>• Single Status</li> <li>• Readiness for Change</li> <li>• Agile Working</li> <li>• Phase III of iTrent – Manager and Employee Self Service</li> <li>• Consultants and Interims</li> </ul> <p><b>New Projects</b></p> <ul style="list-style-type: none"> <li>• Organisational Administration</li> <li>• Organisational Design</li> </ul>	<p style="text-align: center;"><b><u>REGIONAL / SUB REGIONAL COLLABORATION</u></b></p> <ul style="list-style-type: none"> <li>• School Improvement</li> <li>• Supporting People</li> <li>• Social Services Commissioning</li> <li>• Youth Justice</li> <li>• Safeguarding</li> <li>• Community Safety</li> <li>• Waste</li> <li>• Transport</li> <li>• Capital Programme Management</li> <li>• Legal</li> <li>• ICT</li> <li>• Procurement</li> <li>• Emergency Planning / Local Resilience</li> </ul>
<p style="text-align: center;"><b><u>SERVICE CHANGE</u></b></p> <p><b>Community Services</b></p> <ul style="list-style-type: none"> <li>• Transforming Social Services for Adults</li> </ul> <p><b>Lifelong Learning</b></p> <ul style="list-style-type: none"> <li>• Education Funding Formula Review</li> <li>• Inclusion Services</li> </ul> <p><b>Environment</b></p> <ul style="list-style-type: none"> <li>• Public Car Parks/Civil Parking Enforcement</li> <li>• Fleet Services</li> </ul> <p><b>Corporate</b></p> <ul style="list-style-type: none"> <li>• Clwyd Theatr Cymru</li> </ul>	<p style="text-align: center;"><b><u>LOCAL COUNTY COLLABORATION</u></b></p> <ul style="list-style-type: none"> <li>• Carbon Reduction (LSB)</li> <li>• Maximising Opportunities (LSB)</li> <li>• Training and Development</li> <li>• Voluntary Sector alternative provision</li> <li>• Locality working with Health</li> <li>• Asset sharing</li> </ul>

NB. Current version shows slight changes to Workforce Workstream than those presented in the 'Developing the MTFS/MTFP' Final April 2012